

Secure Access for macOS version 13.52 upgrade advisory

On macOS, MDM-deployed upgrades from SA client version 13.51 (or older) to version 13.52 (or newer) will not automatically work unless you follow these steps. Secure Access 13.52 will not be immediately uploaded to the App Store to give customers time to prepare an upgrade plan.

Secure Access for macOS 13.52 introduces major changes compared to a typical maintenance upgrade. Please review your upgrade plan using the information from this advisory to ensure the best possible upgrade experience.

Product changes:

- Starting with version **13.52**, Secure Access for macOS clients are installed as [system extensions](#) on the operating system.
- Client version 13.51 and prior versions are installed as [application extensions](#).
- The macOS client can now be installed using a PKG file independent of the App Store. The installer is available on our [customer download portal](#) and [public download portal](#).
- System extensions have extended functionality, performance, & trust with the operating system compared to app extensions.
- Extended functionality includes support for configuring SA policy using application names.
- Extended trust includes control over all IP network traffic (adds inbound & local traffic)

Upgrading using an MDM

- MDM configurations made prior to client version 13.52 must be modified in order to work with version 13.52 (or newer).
- Absolute strongly recommends customers upgrade to 13.52 using the PKG file in a staged rollout to test that MDM configurations have been modified successfully.
- Instructions tailored to your MDM product are linked below for each step of the upgrade deployment, which generally follows this order of operations:
 - 1) Stage the supporting profiles
 - 2) Deploy the system extension client
 - 3) Remove the previous VPN profile & install the new system extension VPN configuration profile

Upgrade Step	MDM		
	Workspace ONE	Intune	Jamf Pro
1) Stage the supporting profiles	WS1 - Step 1	Intune - Step 1	Jamf - Step 1
2) Deploy the system extension client	WS1 - Step 2	Intune - Step 2	Jamf - Step 2
3) Replace the VPN configuration profile	WS1 - Step 3	Intune - Step 3	Jamf - Step 3